



Furcation 2023 Conditions of Sale

1. Conditions of entrance

- 1.1. You are only able to purchase tickets for Furcation 2023 via our registration system on reg.furcation.org.uk. Furcation LTD does not outsource its ticket sales to any third-party providers. If you have not purchased your attendance ticket from our registration system, it is not a valid ticket and you have likely fallen victim to a scam. You will need to contact your bank for further assistance.
- 1.2. A ticket purchased on your account is for your sole use only. You are not permitted to resell your accommodation or entry ticket to anybody else. Furcation LTD reserves the right to cancel any tickets that appear to have been resold without prior notification and the holder will be refused entry. John Fowler Holidays (Our Venue) will also reserve the right to refuse access to accommodation for anyone who has not been named on the attendance list shared with them.
- 1.3. If you need to transfer your ticket, this must be done only by contacting our registration team through support.furcation.org.uk so this can follow the proper channels. Please do not attempt to contact our registration team by any other means such as Telegram or Twitter unless specifically directed to do so by them.
- 1.4. To enter the Furcation event, you will be required to provide one photographic proof of identification to prove your identity and to confirm that you are over the age of 18. This is a legal requirement and if you do not have your ID present, Furcation LTD reserves the right to refuse you entry to the event.

NO ID = NO ENTRY

You can acquire ID in time for the event by submitting an application to any of the Identification Providers well ahead of the event. The last date you will be able to apply for ID for the 2023 event will be by Wednesday 8th November 2023 through the fast track service provided by <https://www.citizencard.com/>.

Accepted forms of ID:

UK/International Driving Licence
UK/International Passport
UK 'PASS' certified ID card from Citizencard, NPASS, Post Office, MyIDCard
International government ID card
UK Armed Forces/Veteran ID card

2. Cancellations, delays, refunds and exchanges

- 2.1. If you need to cancel your attendance to Furcation, this must be done by raising a support ticket through support.furcation.org.uk using the 'registration enquiry' option. There are set timings for the cancellations which will be detailed below.
- 2.2. As we need to pay our venue for the accommodation and our suppliers for the event, we now have a refund policy in place which is for the purpose of refunds requested via the ticket holder. Please find below the timings of refund requests and the eligible refund amounts:
Within 14 days of purchase - 100% Refund
Before 30th September 2023 - 100% Refund
Between 1st October and 31st October - 50% refund
Between 1st November and the end of the event - No refund permitted
- 2.3. If you wish to transfer your attendance ticket to somebody else, this must be requested no later than 25th October 2023 and must be completed before 31st October 2023. As the badges will go to print in early November, we are unable to accept any changes after this date.
- 2.4. If the cancellation or delay to the event has been invoked by either John Fowler Holidays or Furcation LTD, a communication will be issued to all attendees detailing the reasons for the cancellation and details of any refund that will be issued. In these circumstances, John Fowler Holidays or Furcation LTD would only be liable for the refund of any dues paid to them for the event. We would not be liable or able to assist with any refunds for transportation tickets or any other expenses incurred.
- 2.5. It is your responsibility to ascertain whether an event has been cancelled or re-scheduled and the date and time of any re-scheduled event. Where an event is cancelled or re-scheduled, we will use our reasonable endeavours to notify you using the details you provided us with at the time of ordering. We do not guarantee that you will be informed of such cancellation before the date of the event.
- 2.6. It is your responsibility to inform us of any change to the contact details or registered email address you provide us with at the time of placing your order. Any changes to your contact information can be done by raising a support request through support.furcation.org.uk.
- 2.7. Furcation LTD or John Fowler Holidays are unable to bear any liability for an attendee unable to attend the event due to infrastructure failures (transportation, rail strikes). If you are unable to attend due to these circumstances, we will be unable to offer a refund and would advise you seek compensation via your Travel Provider or your Travel Insurance.
- 2.8. If either John Fowler Holidays or Furcation LTD are forced to abandon the event over the course of the weekend due to:
- Severe weather that poses a threat to life
 - Force Majeure
 - A large scale incident such as a fire at the venue or death of an attendee.

- Any other scenario that means shutting down the event is in the best interests of safety of the attendees

Neither John Fowler Holidays nor Furcation LTD will bear any liability for the early abandonment and no refunds will be permitted.

- 2.9. The timetable/programme in the convention booklet is correct at the time of print but may be subject to change during the course of the event. You can keep up to date by following our Twitter account: [@FurcLive](#) or our Telegram Channel: <https://t.me/furcationlive>

3. Liability

- 3.1. Neither Furcation LTD nor John Fowler Holidays will be responsible for any loss, injury or damage to any person or property howsoever caused (including by us and/or by event partner(s)): (a) in any circumstances where there is no breach of a legal duty of care owed by us or the venue); (b) in circumstances where such loss or damage is not a reasonably foreseeable result of any such breach (save for death or personal injury resulting from our negligence); or (c) to the extent that any increase in any loss or damage results from breach by you of any of these Terms and Conditions and/or any terms and conditions of the event partner(s).
- 3.2. Nothing in these Terms and Conditions seeks to exclude or limit either Furcation LTD or John Fowler Holidays' liability for death or personal injury caused by negligence, fraud or other type of liability which cannot by law be excluded or limited.

4. General

- 4.1. Furcation LTD and John Fowler Holidays may carry out film or sound recording in or around our venue. By purchasing a ticket to the event, you consent to you being included in any recording and to its exploitation without payment.
- 4.2. As of 2023, Furcation LTD is now a VAT registered organisation. If you require a VAT receipt for your attendance to the event, this can be requested via support.furcation.org.uk.

By purchasing a ticket to a Furcation event, you agree to be bound to the above terms and conditions of sale.